

A Transformational Approach

Presented to the town of Wilton September 14, 2016







#### **Program Development Team**









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#### Curriculum

- 1. Municipal economic indicators in a regional and state context
- 2. Definitions of economic development transactions and transformations
- 3. Roles and responsibilities of the town's economic development team
- 4. Economic development capacity assessment tool and next steps

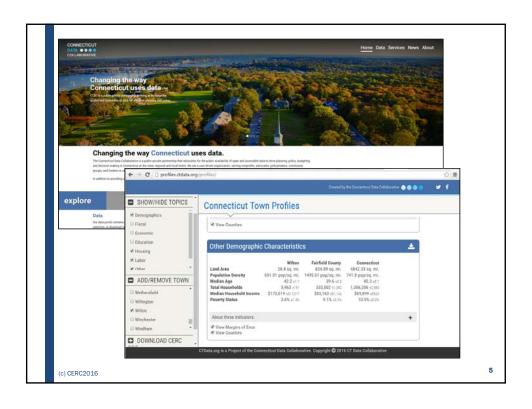
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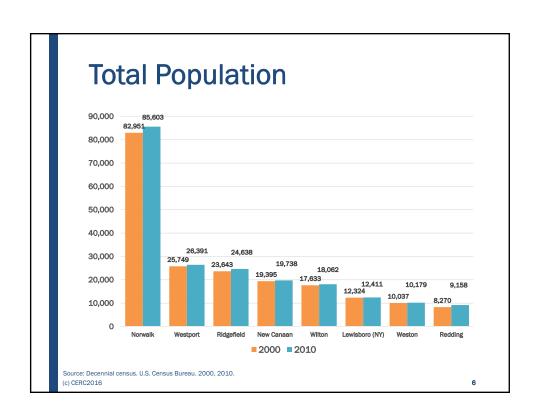
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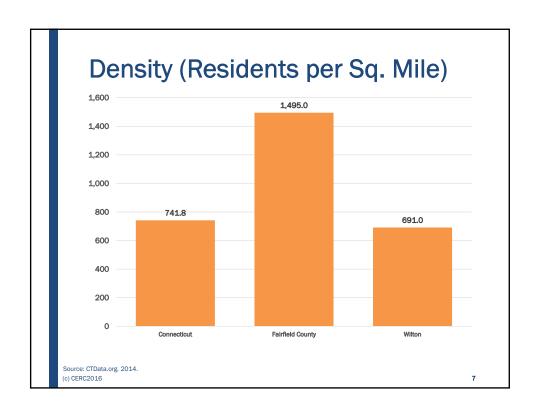
#### **SECTION 1**

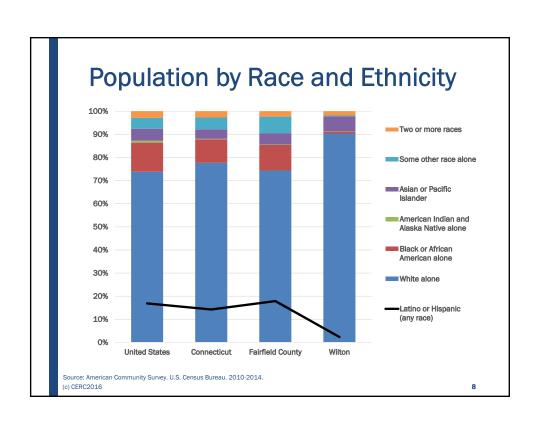
Overview of Municipal Economic Indicators in a Regional and State Context

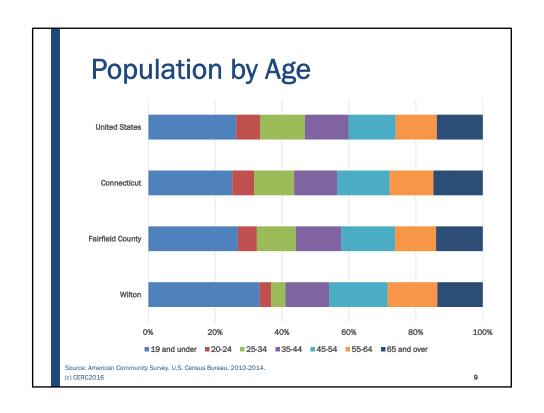
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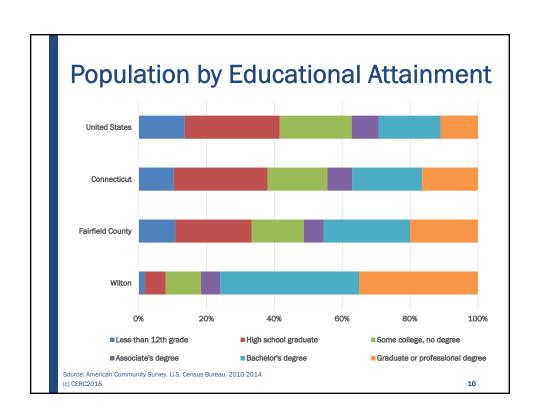


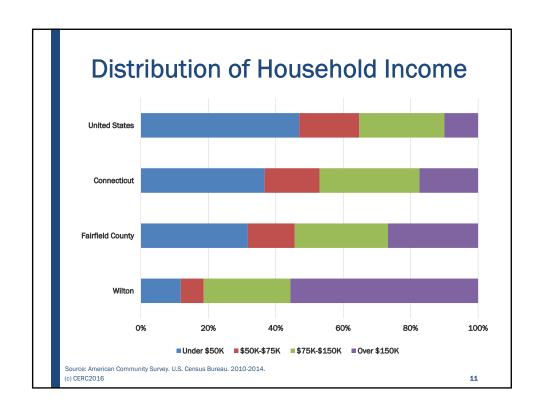


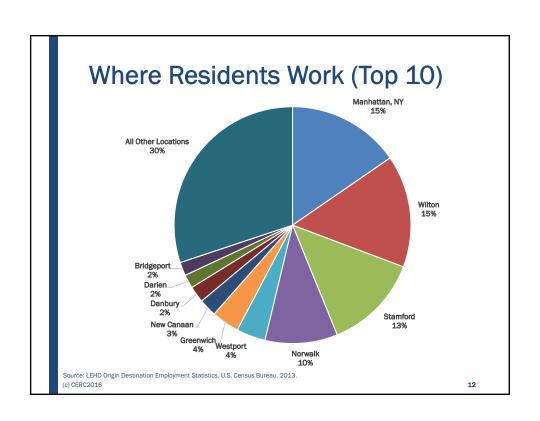


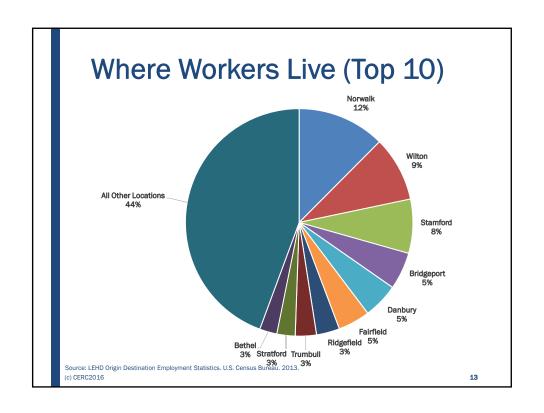


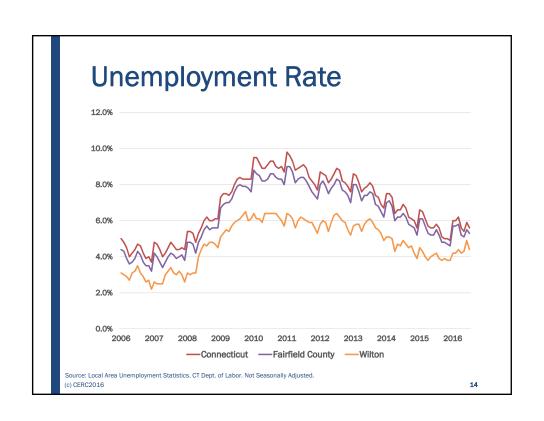


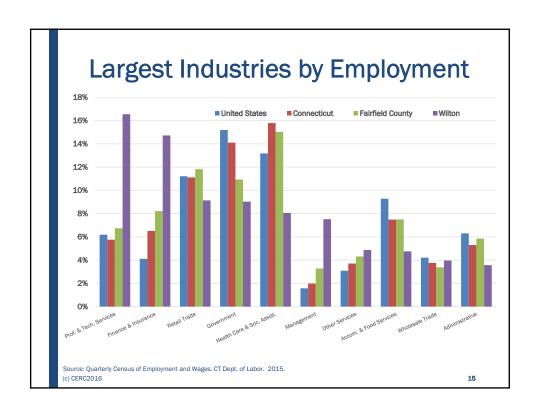


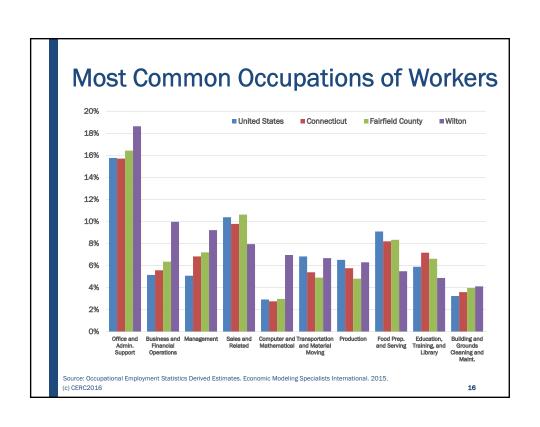


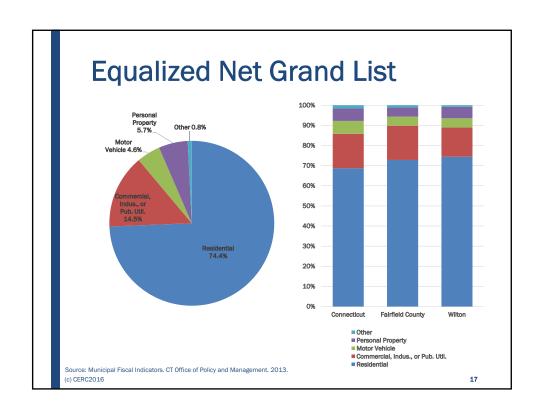


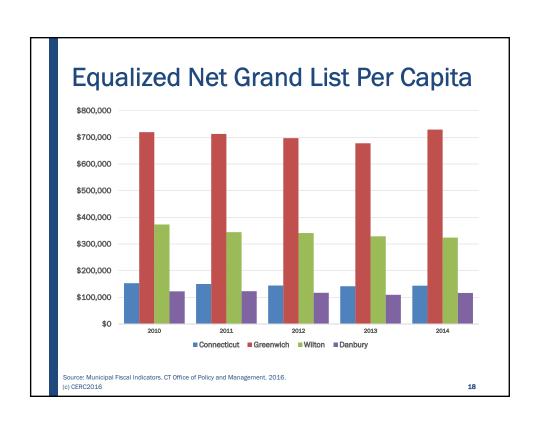


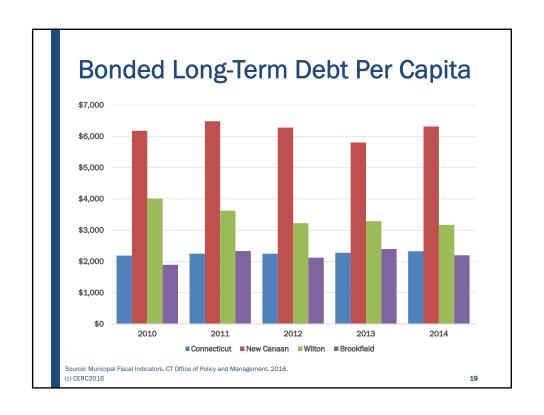


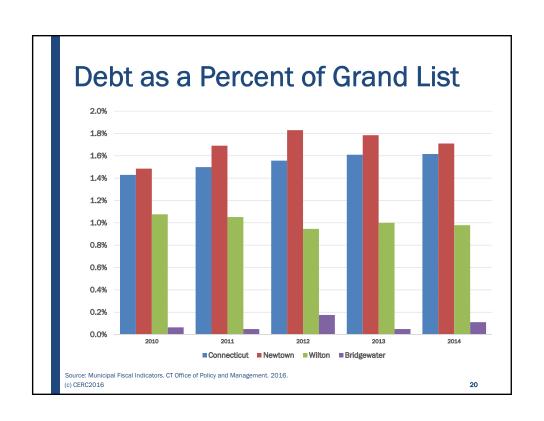


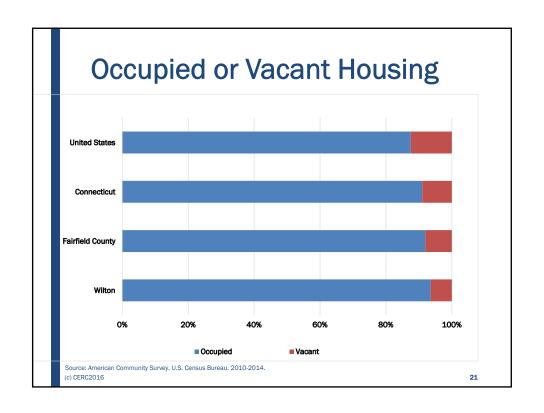


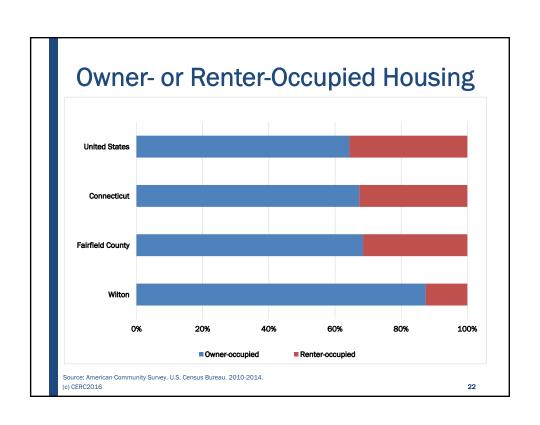


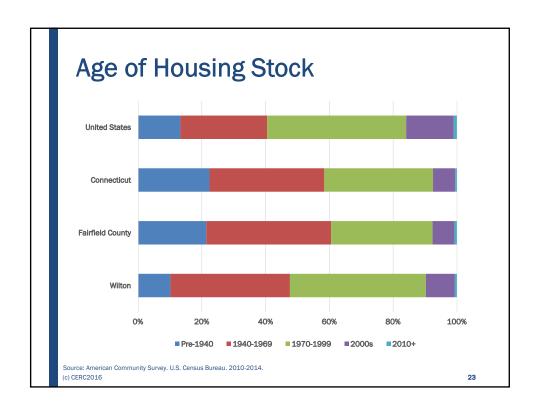


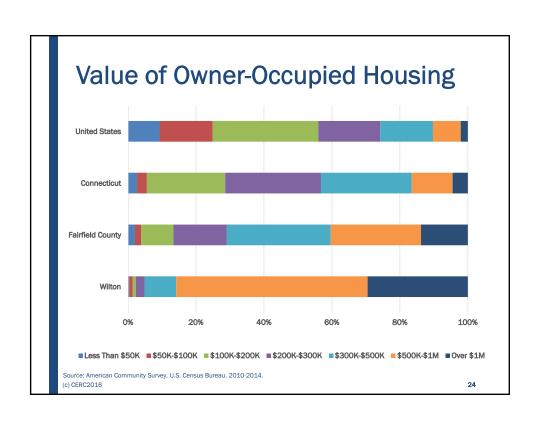


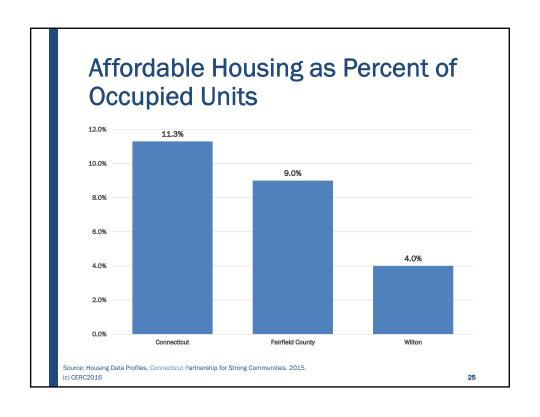


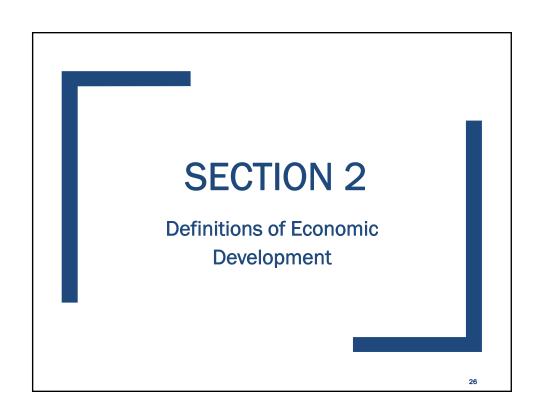












#### Framing Our Discussion - Illustrative Questions About Economic Development Activities

- What is economic development? Why should you care?
- Is there a difference between economic development, community development, and real estate development?
- How does your town fit into the broader regional & global economy?
- What defines the economic future (vision and goals) of the region/town?
- What are your strengths and weaknesses?

- What are the needs of local businesses?
- Who are the stakeholders and partners?
- How do different audiences perceive development and how do you communicate?
- What is your reputation in the economic development market? (How does your regulatory environment impact development?)
- What are the threats to the fiscal health of your community? Can you afford the things you want?

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## Economic Development Definitions **Growth vs. Development**

- Grand list growth
- Change in the quality of the town's assets
- One size fits all or different approaches

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### Economic Development Definitions **Key Trends**

- Changing world of economic development the playing field = the world
- Regions are units of economic competition
- Business turnover jobs churning
- Connected workforce
- "Economic Development" all areas of community's development
- Changing roles of urban centers, suburbs and rural areas (seniors and millennials)

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### Economic Development Definitions Transactional vs. Transformational

Transactional Transformational

Get building permit and other

More complex and comprehensive

approvals ways of measuring success

Not much community input

Measure real community-wide benefits and outcomes, not just

Focused on specific property activity

Cost/benefit – fiscal impact

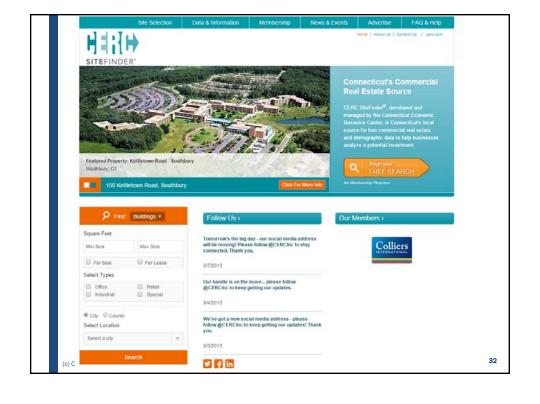
Be self aware enough through planning, strategy development to know what transactions fit with your community vision.

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# Economic Development Definitions Real Estate Development

- Real estate development is transactional one piece of a comprehensive approach to economic development.
- Economic development is becoming more transformative.
- Towns and developers need help in speaking the same language.
- Transactions need to fit into a community's transformational goals.
- Knowing the real estate assets and market is important.

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# Traditional Economic Development Definitions: Recruitment, Retention, Expansion

- Business retention is your community's best option.
- Entrepreneur support is a good option.
- Keep business recruitment in perspective.
- Understand your economic base.

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#### **Economic Development Marketing**

- Desired outcomes
- Elevator speech
- Common understanding of what the town is (and unique attributes)
- Business recruitment

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## **Business Perspective on Local Government**

"We want to locate where we are wanted, where government appreciates our contribution to the economy, and values local ownership, where people understand that it is a good thing for the community if we make money. We want to work with officials who are focused on growing the economic pie, and who value our business activity because we export goods and services out of the Pioneer Valley, yet the profits stay in the valley. We want local government to create a favorable playing field for all business activity, and to be active in keeping track of the "customer satisfaction level" of its businesses. We want to be in a town where government is strategically focused on providing a business-friendly place."

— The Holman Doctrine

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#### One example to illustrate the difference: Different approaches to development of a pharmacy



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