

## Q10 How did you find the process of working with the town when you were exploring signage regulations or applying for permits?

Answered: 34 Skipped: 0

#	RESPONSES	DATE
1	Review process, especially the in person meetings, was frustrating	6/7/2023 9:24 AM
2	Excellent.	6/5/2023 12:27 PM
3	seems fine. because of the regulation we don't do as much signage.	6/5/2023 11:39 AM
4	Have not yet encountered. But generally prefer less red tape.	6/5/2023 10:52 AM
5	It's very specific and restrictive - I agree with approval of size and "art" but not that there is no room for negotiation	6/2/2023 5:52 PM
6	We feel that the process is cumbersome for both us and the town, with too many steps.	6/2/2023 2:38 PM
7	cumbersome	6/2/2023 12:50 PM
8	I was told no permits would be given for an A-frame sign.	6/2/2023 11:57 AM
9	fine	6/2/2023 11:01 AM
10	frustrating	6/2/2023 10:34 AM
11	Town was great. We got a permit for Merwin Meadows for a picnic.	6/2/2023 10:02 AM
12	• I emailed Daphne and she was pleasant and helpful • I heard from two specific customers that Mr. Bunting was not so much. Happy to share specifics if you'd like.	6/2/2023 9:54 AM
13	workable	6/2/2023 9:47 AM
14	N/A	6/2/2023 9:33 AM
15	Not very good. Slow and not clear on what we needed to present.	6/2/2023 9:23 AM
16	Poor, vague, time consuming.	6/1/2023 12:15 PM
17	Nice people but Wilton is harder to work with than it should be on too many things	5/26/2023 1:40 PM
18	restrictive and not flexible	5/25/2023 12:33 PM
19	Not very business friendly.	5/22/2023 9:34 AM
20	The two times that I went through the signage process it was not easy or clearly explained.	5/20/2023 4:28 PM
21	Not great. It was more like I was bothering them or trying to do something illegal when initially engaging in conversation.	5/19/2023 10:57 AM
22	To find the right person to speak with took me a couple of tries. Person was very nice. It seems it's just simply up to the landlord. I wish therefore,	5/17/2023 9:49 PM
23	Not Good	5/17/2023 8:21 PM
24	Fine	5/17/2023 3:27 PM
25	Overly complicated and inconsistent. The town seems fixated on size rather than focusing in renovating blighted buildings littering 7.	5/17/2023 9:26 AM
26	Fine, but that was 25 years ago	5/17/2023 9:25 AM
27	N/A	5/17/2023 9:20 AM
28	Terrible.	5/17/2023 7:40 AM
29	z.adkv.l	5/10/2023 7:39 PM

## Wilton Sign Regulation Feedback Survey

30	A moot point	4/27/2023 9:43 AM
31	Not good	4/27/2023 8:40 AM
32	Working with zoning was fine, they were quite responsive. Having to have the meeting with VVDAC caused delays and confusion due to meeting only once a month and didn't seem to know the signage laws well. Delayed our installation.	4/27/2023 7:46 AM
33	Difficult and vindictive. A few months ago I asked a question about signage that I had seen next door and I could tell that the zoning officer took it personally (because I mentioned all of the signs without permits) and instead of just being helpful I received a passive aggressive email and then told that I needed to take down signage that had been up for years without issue. Again, it's inconsistent so it's hard to know what is and is not allowed.	4/26/2023 7:18 PM
34	Difficult to get in touch with town hall but once I did, they were very helpful!	4/26/2023 5:46 PM