## WEDC Sign Regulation Resident Survey Questions

## Draft v2

Here's a suggested numerical scale for the survey satisfaction related questions.

- 1. Strongly Dissatisfied
- 2. Moderately Dissatisfied
- 3. Slightly Dissatisfied
- 4. Neutral
- 5. Slightly Satisfied
- 6. Moderately Satisfied
- 7. Strongly Satisfied

For questions not about satisfaction, such as importance or frequency, the following 5-point scale can be considered:

- 1. Not Important / Never
- 2. Somewhat Important / Rarely
- 3. Neutral / Occasionally
- 4. Important / Often
- 5. Very Important / Always

The following questions are grouped into distinct clusters.

Overall Satisfaction and Importance of Sign Visibility:

- 1. On a scale of 1 to 5, how do you think the visibility of business signs impacts the overall impression of our town for residents and visitors?
- 2. On a scale of 1 to 7, how satisfied are you with the visibility of signs for local businesses in our community?
- 3. On a scale of 1 to 5, how important do you think clear and visible business signs are for the overall appeal of our community?
- 4. On a scale of 1 to 7, how satisfied are you with the clarity of information conveyed by business signs in our community?
- 5. On a scale of 1 to 7, how satisfied are you with the consistency of design among business signs in our community?
- 6. On a scale of 1 to 5, how important is it to you that business signs effectively reflect the identity and character of our town?

Effectiveness of Business Signs:

- 1. On a scale of 1 to 5, how often do you find it easy to spot signs for businesses when walking or driving around town?
- 2. On a scale of 1 to 5, do the signs for local businesses effectively catch your attention and convey the necessary information?
- 3. On a scale of 1 to 5, are you more likely to explore a new business if their sign is clearly visible and attractive?
- 4. On a scale of 1 to 5, would you appreciate more directional signs around town to help you easily find businesses in different areas?
- 5. On a scale of 1 to 5, do you think local businesses' signs are appropriately sized and positioned for optimal visibility?
- 6. On a scale of 1 to 5, how do you feel about illuminated signs for businesses, particularly during the evening or nighttime?

Challenges and Improvements:

- 1. On a scale of 1 to 5, have you ever missed a business you were looking for due to inadequate sign visibility?
- 2. On a scale of 1 to 5, are there any areas in town where you believe the visibility of business signs could be improved?
- 3. On a scale of 1 to 5, are there any local businesses whose signs you find difficult to read or locate? Please share your thoughts.
- 4. On a scale of 1 to 5, have you noticed any recent improvements in the visibility of business signs compared to previous years?
- 5. On a scale of 1 to 5, do you think digital signs or electronic displays have a positive impact on the visibility of businesses? Why or why not?
- 6. On a scale of 1 to 5, have you encountered any situations where business signs create visual clutter or negatively affect the town's aesthetics?

## **Regulations:**

1. On a scale of 1 to 5, do you think there should be specific guidelines or regulations to ensure consistent and effective sign visibility for all businesses?

Influence on Support for Local Businesses:

- 1. On a scale of 1 to 5, are you more likely to support local businesses if their signs were more visible and appealing?
- 2. On a scale of 1 to 5, how do you think the visibility of business signs affects the likelihood of residents and visitors supporting local businesses?

Comparison and Recommendations:

- 1. On a scale of 1 to 5, are there any specific recommendations you would offer to enhance the visibility and effectiveness of signs? Please provide up to 2 recommendations.
- 2. On a scale of 1 to 5, are there any particular businesses whose signs you find exceptionally well-designed and visible? Please provide up to 3 examples.